

Carpet Vacuum Recommendations





Congratulations on the purchase of your Providence Carpet!

In order to maintain your Providence Carpet and uphold the warranty, it is crucial to follow proper installation procedures, including using an underlay and adhering to the Australian and New Zealand Standards AS/NZS-2455.

This warranty is contingent upon regular cleaning and maintenance practices. Providence Carpet highly recommends the use of strong suctioned flat or turbo head vacuum cleaners for the ongoing care of your loop pile carpet. Specifically, the SEBO E3 Premium Barrel or SEBO Felix Premium Upright (9809AU) with the Delicate Brush Roller (5010GE - optional accessory) are excellent choices. With the ability to turn off the brush roller, these vacuum cleaners provide straight suction for effective cleaning. It is recommended to dry vacuum with a SEBO vacuum cleaner using suction-only at least once a week, and more frequently in high traffic areas. For occasional use, you can utilize the electric power brush fitted

with the delicate bristle brush roller (5010GE) on the highest pile setting. This helps prevent soil embedding and premature wear. Upon acquiring your SEBO vacuum cleaner, insert the optional delicate brush roller (5010GE) and adjust the brush roller height setting dial to level 4. Strong suctioned flat head vacuums can also be used on Providence products. It is crucial to avoid using a vacuum cleaner with a power-driven head featuring hard or stiff bristles on your Providence Carpet. As strong and resilient as the SDN fibre is known to be, harsh bristles and bristles that are set too low into the carpet pile can potentially damage the SDN fibre, causing tearing and compromising the carpet's structure. To determine if your power head is suitable, run it in a stationary position on a carpet offcut for 30 seconds. If there is any noticeable change to the carpet's surface, such as increased fuzzing in comparison to the surrounding area, it is not recommended for use.

Providence Carpet cannot accept responsibility for damage caused by using an inappropriate vacuum cleaner and does not recommend the use of cordless stick vacuums nor automatic robotic vacuums.



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